

IN THE SPECIFICATION:

Please amend page 8, line 23 to page 9, line 3 as follows:

-- Coupled to any one of the foregoing components and/or segments may be a network analyzer. One exemplary network analyzer that may be used is the SNIFFER ANALYZER™ device manufactured by NETWORK ASSOCIATES, INC™. In use, the network analyzer is adapted for monitoring and analyzing network traffic, detecting bottlenecks and problems, etc. In addition to or instead of such functionality, the network analyzer may be adapted for calculating verb-specific application response times. In one embodiment, the network analyzer may be implemented as a computer program product stored on a computer readable medium. In the context of the present description, an “application verb” may include any specific application transaction or transaction type. Examples of application verbs will be set forth later. --